

Your Ultimate Checklist

DON'T CHECK YOUR BAG
WITHOUT DOING THIS
FIRST 🧳 ✈️



The Reality Check



While **rare**, airlines can damage or lose bags, making documentation essential for reimbursement claims up to \$3,800.





- Documenting the condition of your suitcase is crucial.
- Take clear photos at check-in to prove its state and contents, ensuring you're protected in case of any issues.



Keep Your Receipts



Ensure Proof of Purchase for Claims

Always keep digital or physical **proof of purchase** for your luggage and major items. If you don't have a receipt, screenshot the current retail price online for documentation.



Track Your Bag Easily



Bluetooth Tracker

Stay informed on your luggage's location effortlessly.



Monitor Location

Gain leverage when engaging with baggage agents easily.



Steps if Your Bag is Damaged



01 Don't Leave

Visit the Baggage Service Office immediately for assistance.

02 Mind the Clock

Domestic claims require action within 24 hours maximum.

03 File Report

Complete a PIR to document the damage officially.

04 International Deadline

You have 7 days to report issues for international travel.



PreFlight Checklist Essentials

01

- **Photos**
- Capture your bag's condition at check-in for proof.



02

- **AirTag**
- Sync your tracker to monitor your luggage's location easily.



03

- **Receipts**
- Keep all purchase receipts for your luggage and items.



04

- **Luggage Tag**
- Update your contact info on the luggage tag before flying.

